Conflict Resolution

Undergraduate Certificate

Conflict is inevitable in society, government and business, and employers are increasingly seeking individuals with skills in negotiation and conflict resolution. This certificate will prepare professionals to competently respond to conflict and to provide collaborative problem-solving services to produce sustainable, inclusive and just outcomes.

Course Requirements (9 credits)

Prerequisites may be required. Visit the program page for details.

	PSY 477 /	ORG 477	Introduction to Conflict Management
	PSY 478 /	ORG 478	Mediation Skills
	PSY 479 /	ORG 479	Dimensions of Organizational Conflict
OR			
	CRJ 3	43 Res	torative Justice

Electives (6 credits)

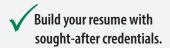
Choose two (2) from the the list below or visit the program page for more options:

CRJ	474	Victims of Crime
HRM	300	Labor Relations and Collective Bargaining
ORG	311	Organizational Behavior, Change and Development
PSY	309	Interpersonal Communication Skills
PSY	315	Group Dynamics
SOC	304	Ethnic Groups and Minorities

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